

**From:** Lois Cope  
**To:** Microsoft ATR  
**Date:** 1/26/02 12:43am  
**Subject:** AOL has surprised many of its former "constituents"

Sirs:

I am very disappointed to learn that AOL has just filed another lawsuit against Microsoft. It has gotten to the level of "silly", jealous behavior.

As it happens, I was one of AOL's first customers I think in the early eighties, when I was using an Apple II in business. Steve Case is a native of Hawaii and I've been very proud of him as a former classmate of one of my daughters.

When the company needed money and offered "deals" if people would advance them funding, I personally did so. Eventually, however, I dumped the Apples and went to the Microsoft equipment because it was more reliable as well as for many other reasons. I eventually have "dumped" aol but use another of their products, Roadrunner, the broadband part of the business as do all the power users I know. To see them turn on Microsoft, which lent them I think \$150,000,000 a few years ago when they needed it is really shocking. There is no reason all the software equipment cannot be used together if desired.

I see no reason to give into them now, when the very reasonable settlement has been reached. It is a frivolous lawsuit which appears to have been brought by losers.

Thank you for listening and good luck in your endeavors.

Aloha,

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